

Hurricane Harvey: State of Recovery

August 28, 2018



Center for Disaster Philanthropy
The when, where and how of informed disaster giving

Moderator

2



Robert Ottenhoff
President and CEO
Center for Disaster Philanthropy

Speakers

3



Cristina Cornejo
Program Officer,
Rebuild Texas Fund



Brandon Formby,
Urban Affairs Reporter,
Texas Tribune



Dr. Shao-Chee Sim,
Vice President for
Applied Research,
*Episcopal Health
Foundation*



Chris Hensmen
Program Officer,
Rebuild Texas Fund



Sally Ray,
Director,
CDP Hurricane Harvey Recovery Fund

How to Participate

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- Use **#CDP4Recovery** to tweet along during the webinar
- Submit questions using Q & A box on the top of your screen.
- Look for webinar recording and summary at disasterphilanthropy.org



Hurricane Harvey Anniversary Survey

Experiences of Texans during the recovery process and
needs for long-term recovery

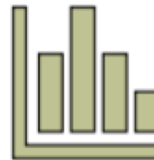
Shao-Chee Sim, PhD
Vice President of Applied Research
The Episcopal Health Foundation

Presentation Outline

**I.
Project
Overview**



**II.
Experiences
and Needs**



**III.
Recovery
Assistance**





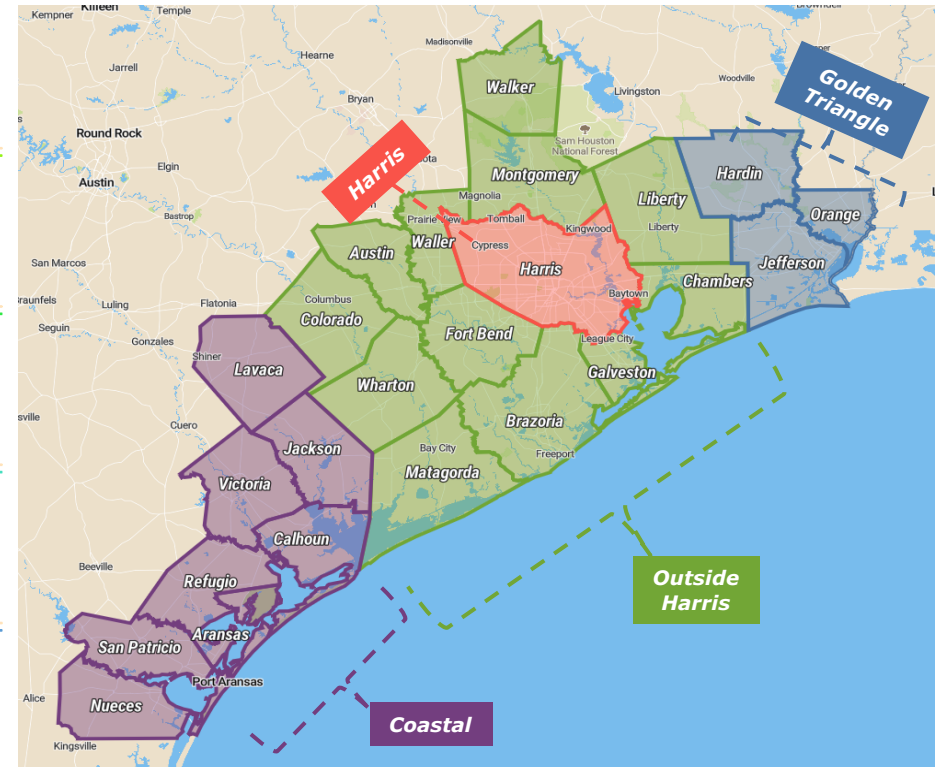
Project Overview

A partnership between Kaiser Family Foundation and Episcopal Health Foundation to survey experiences and needs since Hurricane Harvey, particularly of vulnerable populations

Episcopal Health Foundation & Kaiser Family Foundation, *Hurricane Harvey Survey*

Map of 24 Texas Counties

Format	Randomized survey administered in English and Spanish using landlines and cellular phones
Content	79 questions comparable with October 2017 Post-Harvey Survey
Sample	1,651 adult residents in the 24 hardest-hit counties
Time Frame	Phone interviews were conducted between June 21 to July 29, 2018.
Focus Groups	In addition to the survey, six focus groups were held in July 2018 in Dickinson, Houston, and Port Arthur

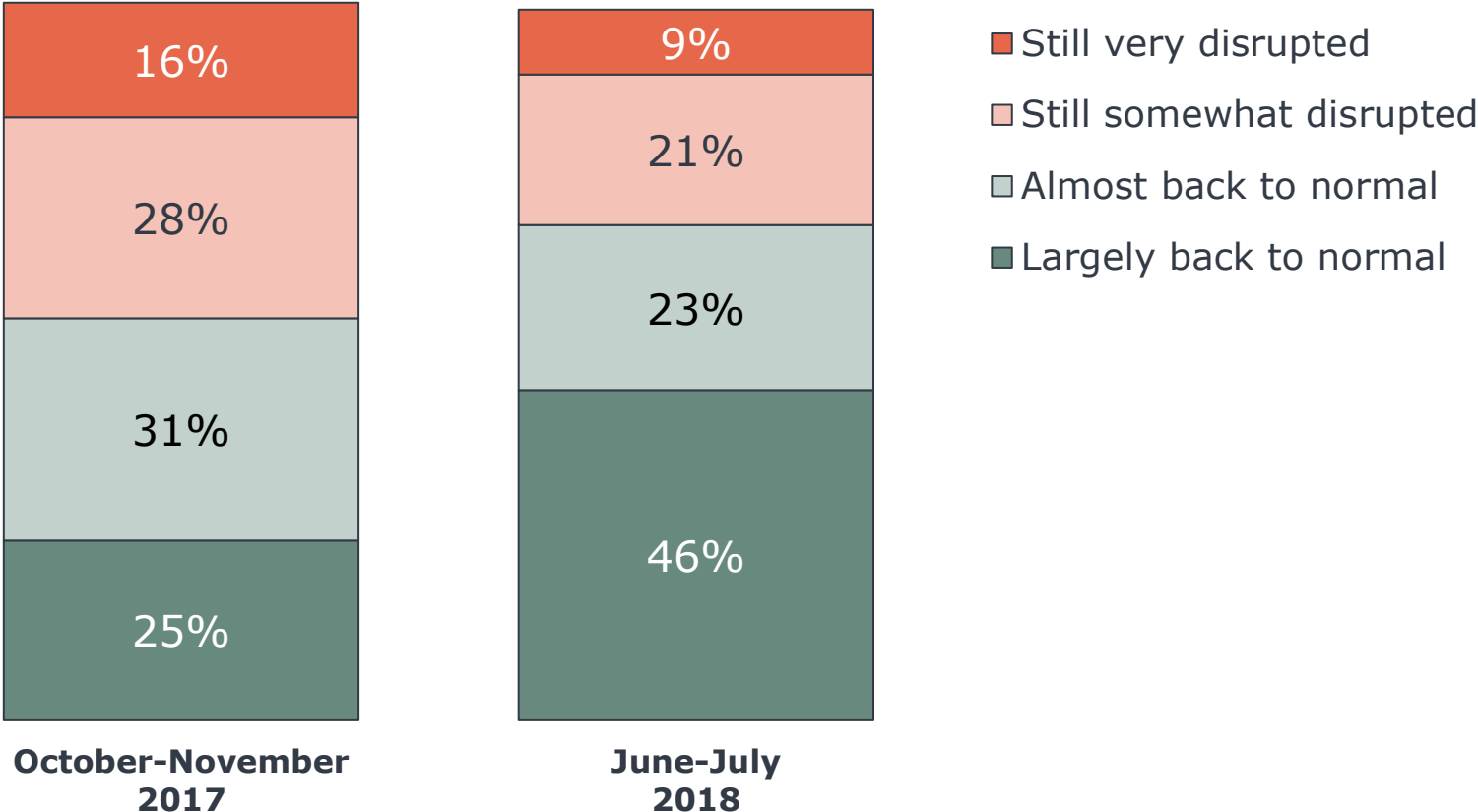




Experiences and Needs

An Increasing Percent of Residents Say Their Lives are Getting Back to Normal, But 3 in 10 Remain Disrupted

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY: Which of the following best describes your personal situation in terms of recovering from Hurricane Harvey? Is your day-to-day life...

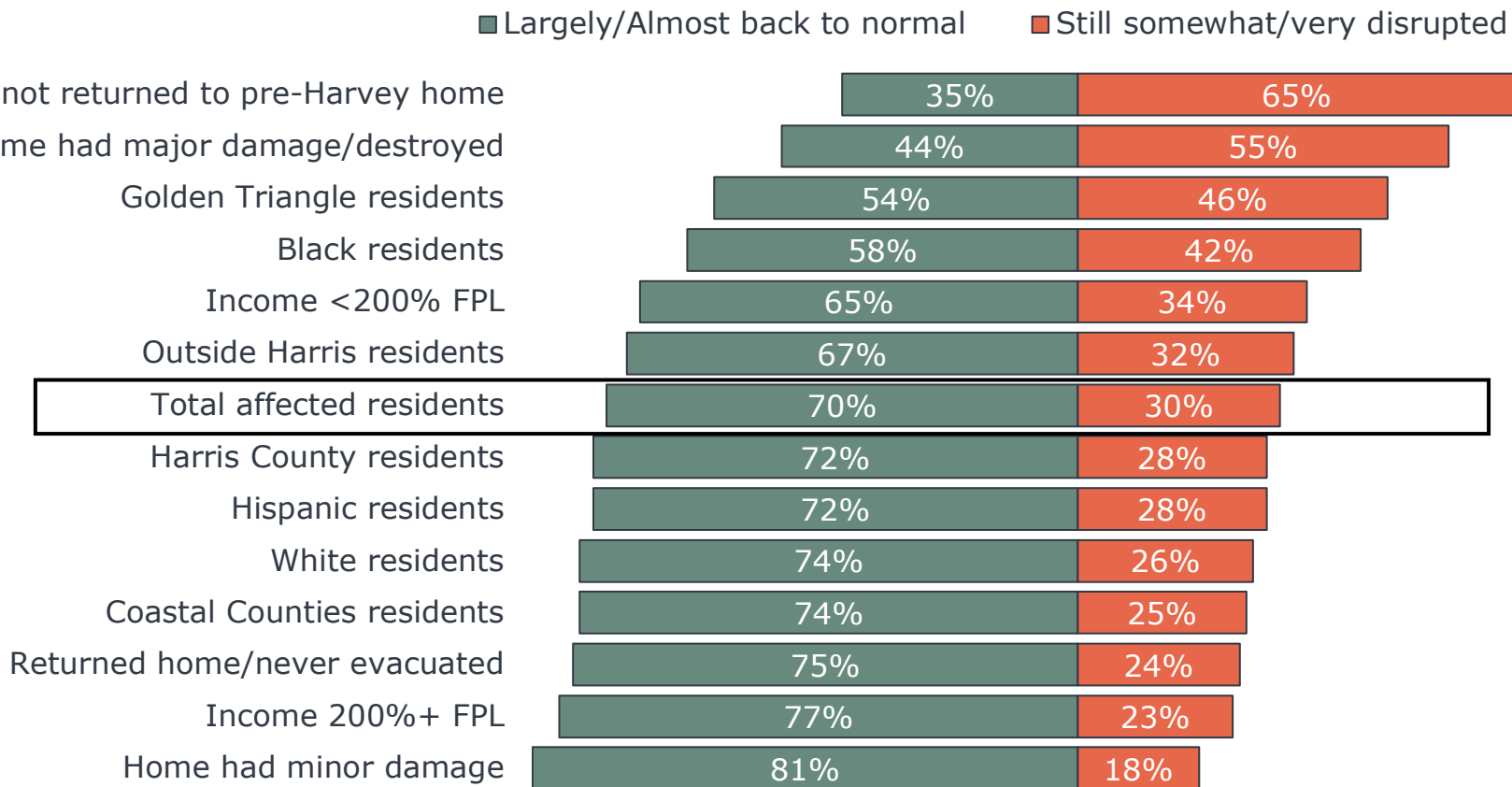


NOTE: For June-July 2018, "Largely back to normal" includes the share who say "Totally back to normal (Vol.)" and "Life was not disrupted by Harvey (Vol.)" and Don't know/Refused responses not shown.

SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Displaced Residents and Those Whose Homes Had Major Damage Are Most Likely to Say Lives Are Still Disrupted

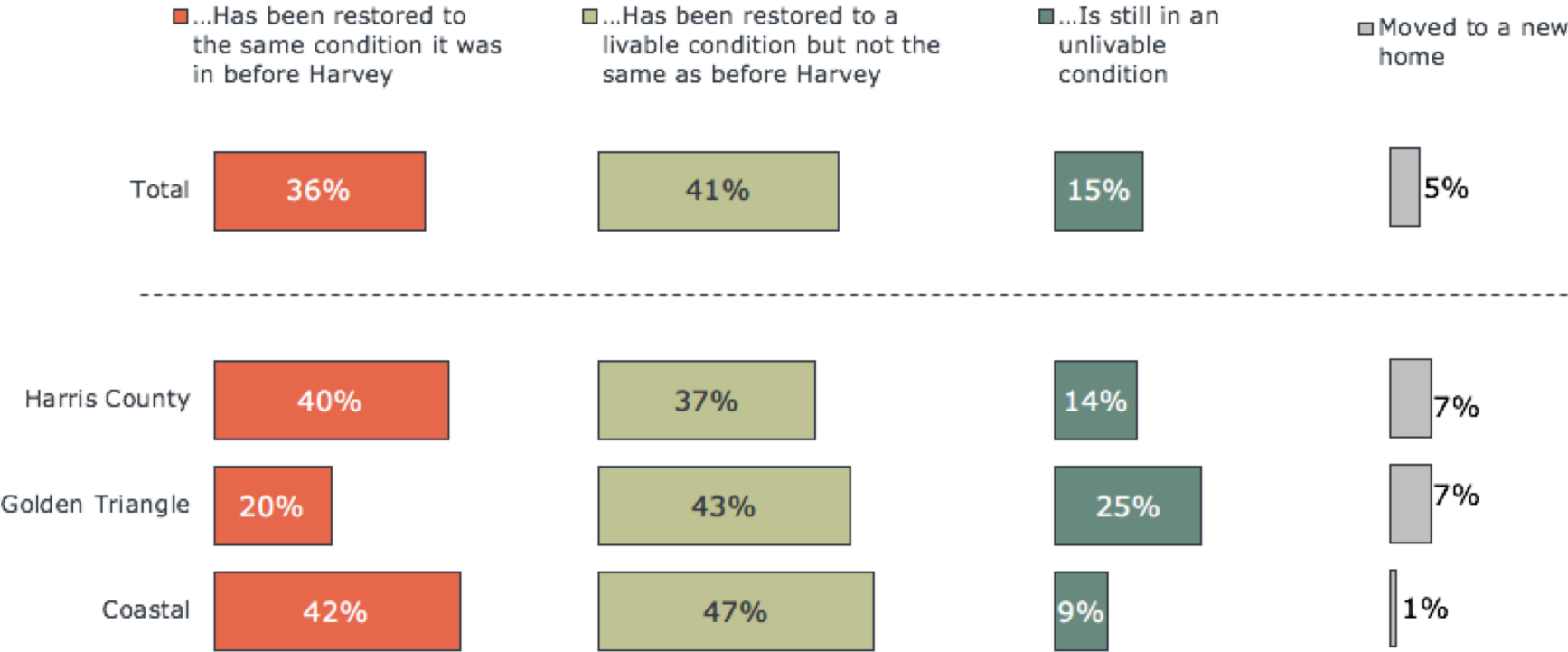
AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HARVEY: Which of the following best describes your personal situation in terms of recovering from Hurricane Harvey? Is your day-to-day life...



NOTE: "Largely/almost back to normal" includes the share who say "Totally back to normal (Vol.)" and "Life was not disrupted by Harvey (Vol.)"
 SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

About One in Six Texans Whose Homes Were Damaged Say Their Homes are Still in an Unlivable Condition

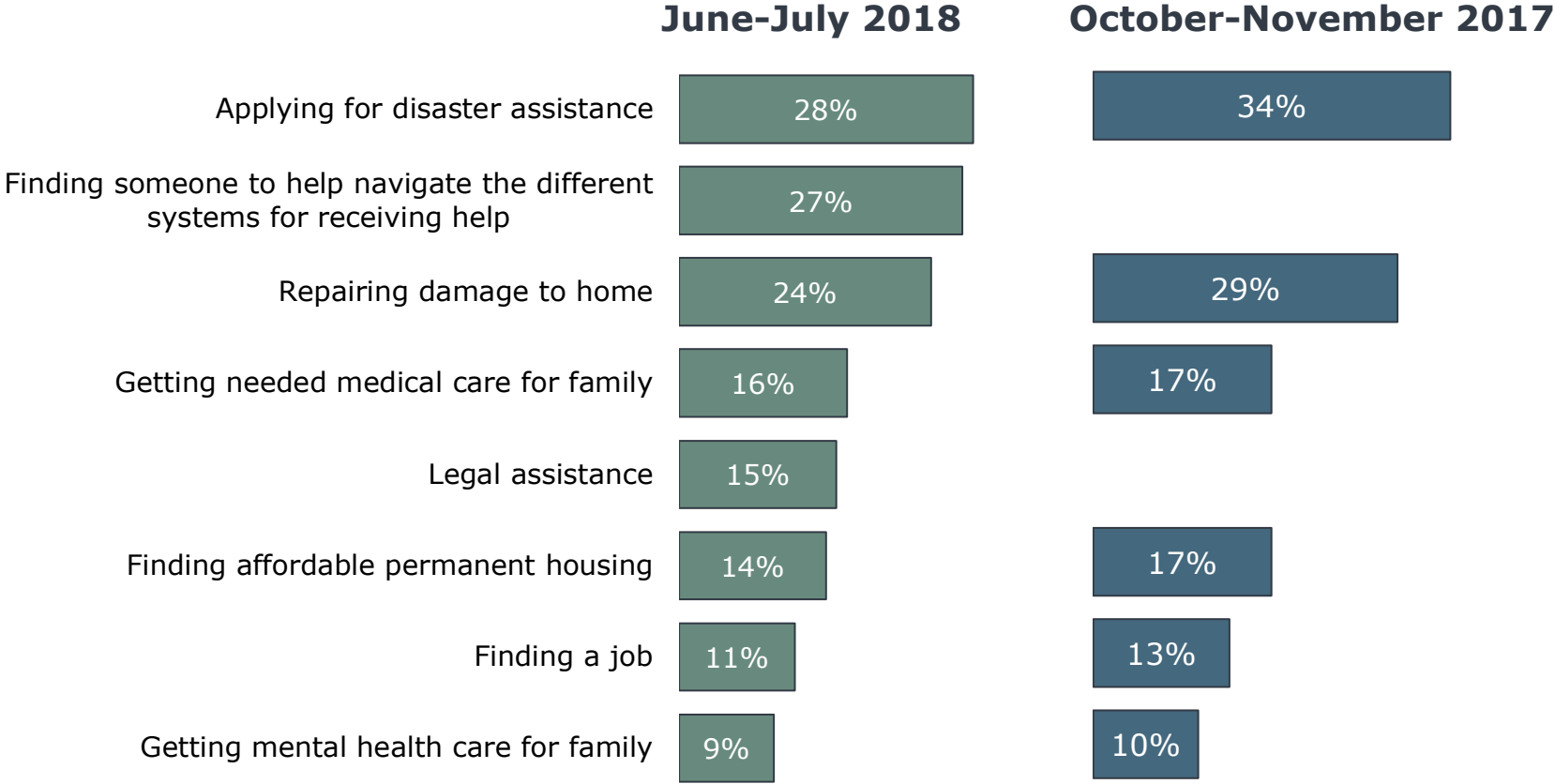
AMONG TEXAS GULF COAST RESIDENTS WHO HAD ANY DAMAGE TO THEIR HOME AS A RESULT OF HURRICANE HARVEY:
Percent who say their home...



NOTE: Sample size insufficient to show results for Outside Harris.
SOURCE: KFF/Episcopal Health Foundation Harvey Anniversary Survey (conducted June 21-July 29, 2018)

Many Harvey-Affected Residents Say They Still Need Help in Various Areas

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY:
 Percent who say they **need more help than they are getting** for each of the following areas:

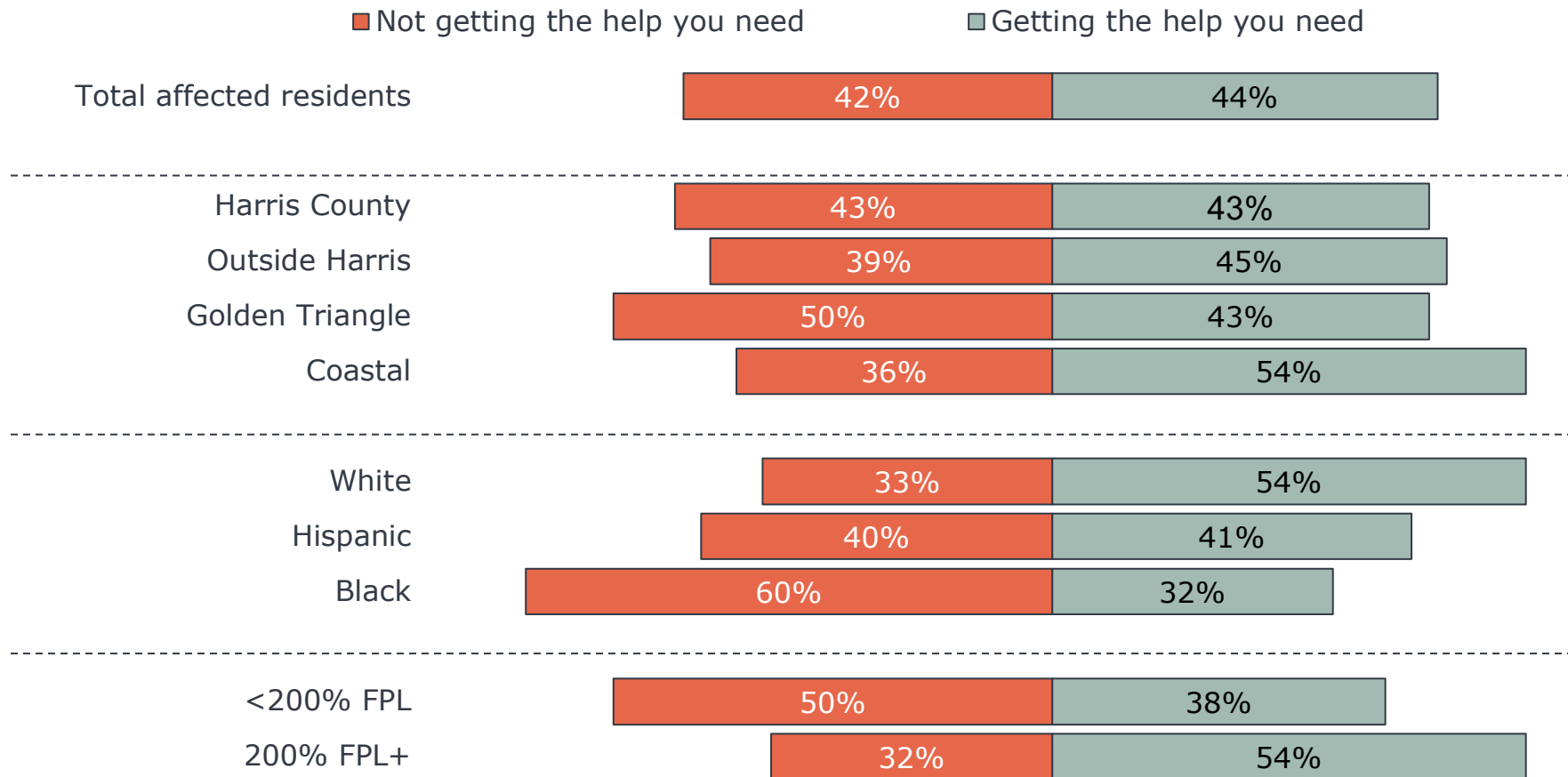


SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Black, Low-Income, and Golden Triangle Residents Most Likely to Report They're Not Getting the Help They Need

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY:

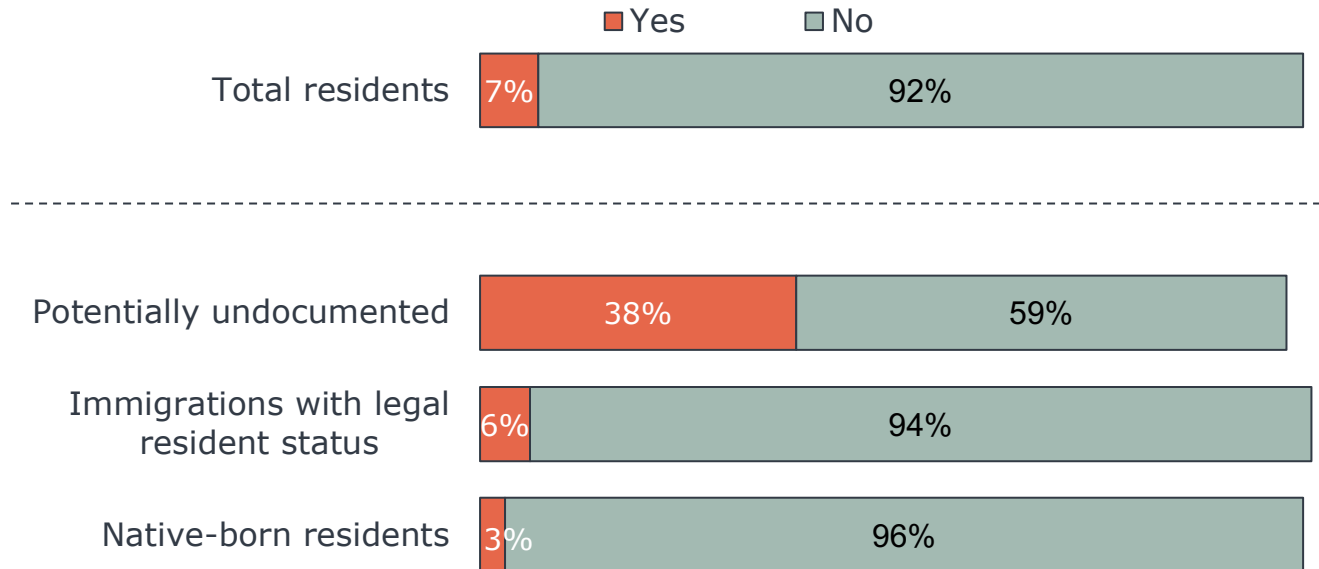
Overall, do you feel like you are getting the help you need to recover from Hurricane Harvey, or not?



NOTE: "Do not need help (Vol.)" and Don't know/Refused responses not shown.
 SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Four in Ten Potentially Undocumented Residents Avoided Seeking Help for Fear of Revealing Immigration Status

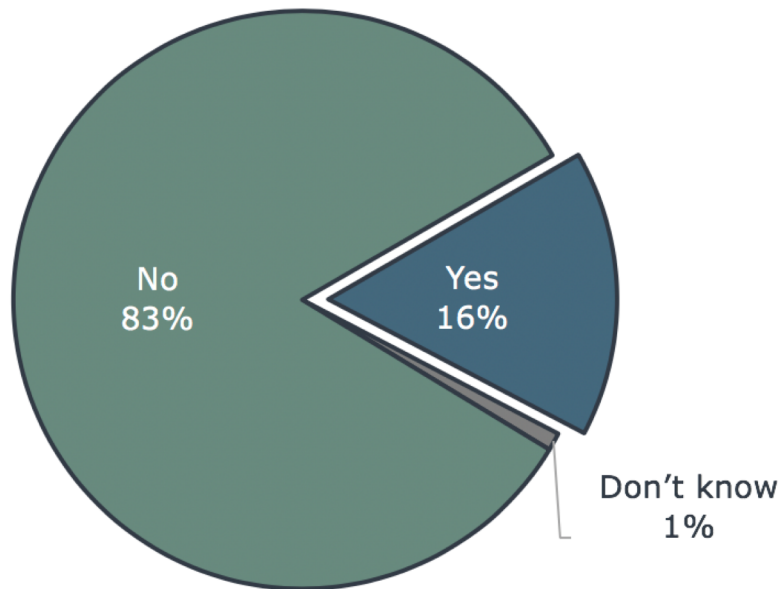
AMONG TEXAS GULF COAST RESIDENTS IN 24 HARVEY-AFFECTED COUNTIES: Was there a time since Hurricane Harvey when you thought you needed help but you avoided seeking help or accessing services because you were afraid of drawing attention to your or a family member's immigration status?



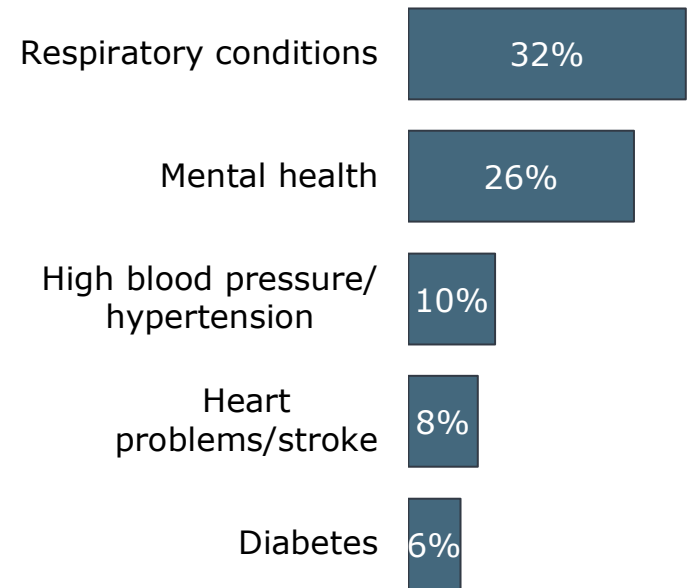
SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

One in Six Say They or a Family Member Have a Health Condition That Is New or Has Gotten Worse Due to Harvey

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY: Do you or another family member living in your household have any health conditions that are new or have gotten worse as a result of Hurricane Harvey, or not?



AMONG THE 16% WITH A HOUSEHOLD MEMBER WHO HAS NEW/WORSENERD HEALTH CONDITIONS: Can you describe what that health condition is?

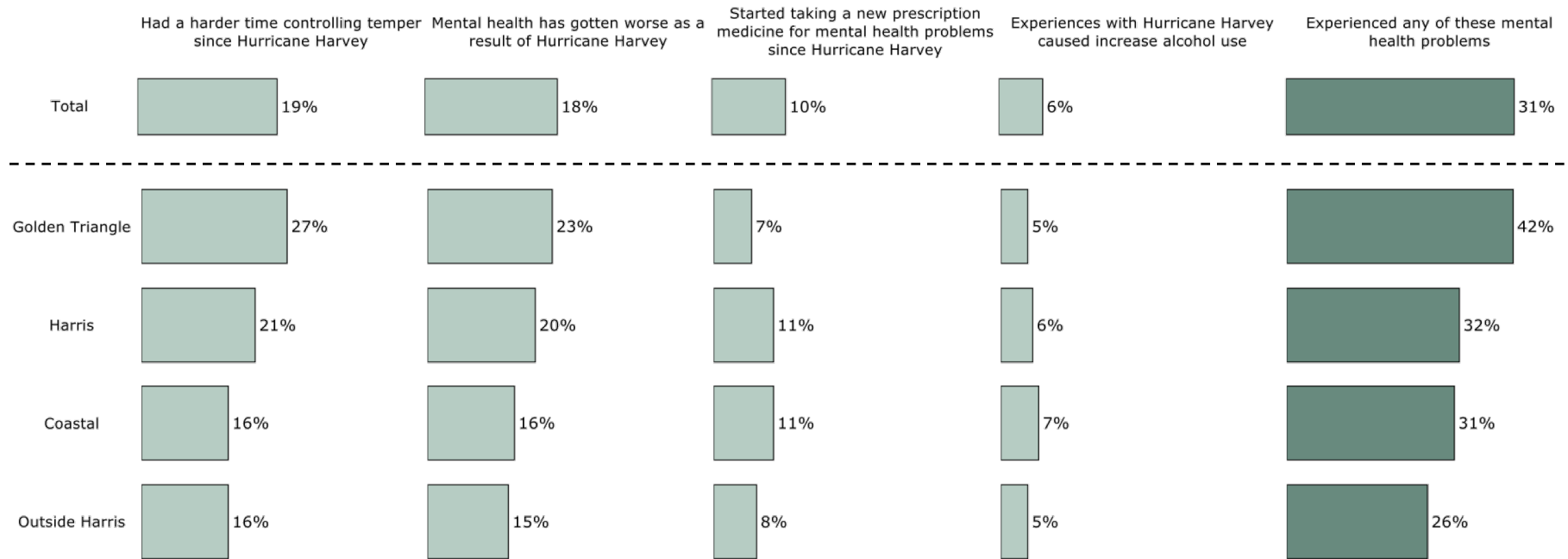


NOTE: Only top five responses shown for the second question.
SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Three in Ten Report Mental Health Problems as a Result of Hurricane Harvey

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY:

Percent who say they experienced each of the following issues related to mental health following Hurricane Harvey:



NOTE: Question wording abbreviated. See topline for full question wording.
 SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Focus Group Spotlight: Vulnerable Populations

Concerns from Focus Groups

- Fraudulent contractors
- Landlords not remediating mold
- Employers paying sub-minimum wage for contract work
- Insurmountable recovery costs for those on fixed income (elderly, retired, disabled)
- Predatory lending (cars, furniture, building materials)

There are some good contractors out there, but there's a ton of horrible people out there taking advantage of people.

- 52-year-old White male, Dickinson

It's [the landlord's] house, but they do not care if you're okay or not. The rent money is still on time, but they do not care if you're okay.

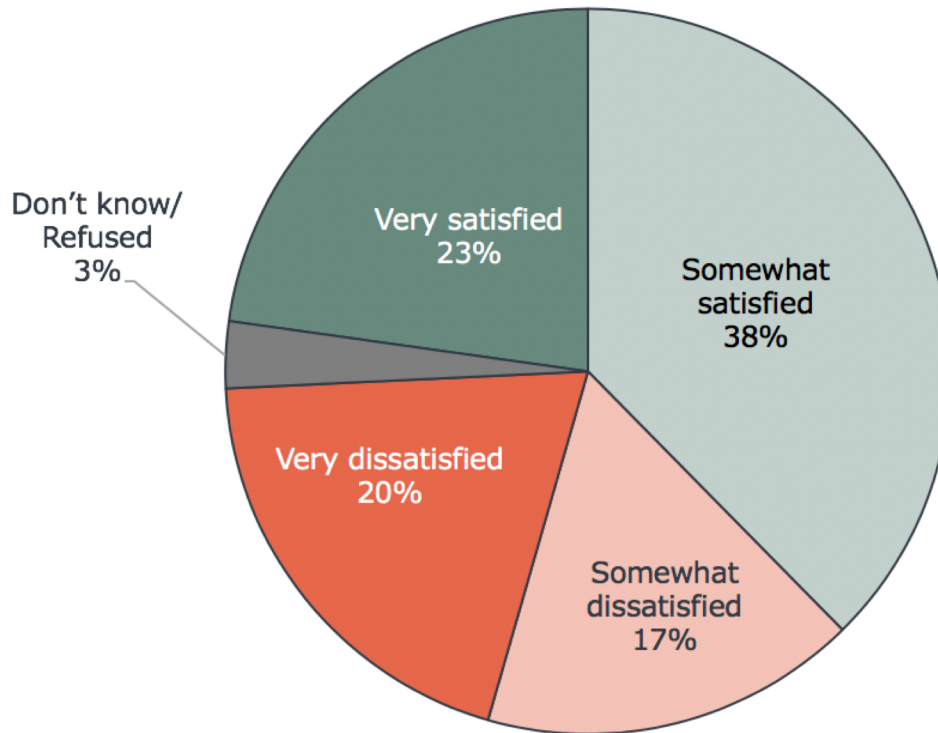
- 37-year-old Hispanic male, Houston

Recovery Assistance

Experiences with applying for financial assistance and feedback for aid organizations

Among Those Receiving FEMA Aid, Six in Ten Were Satisfied with Amount of Aid, Four in Ten Were Dissatisfied

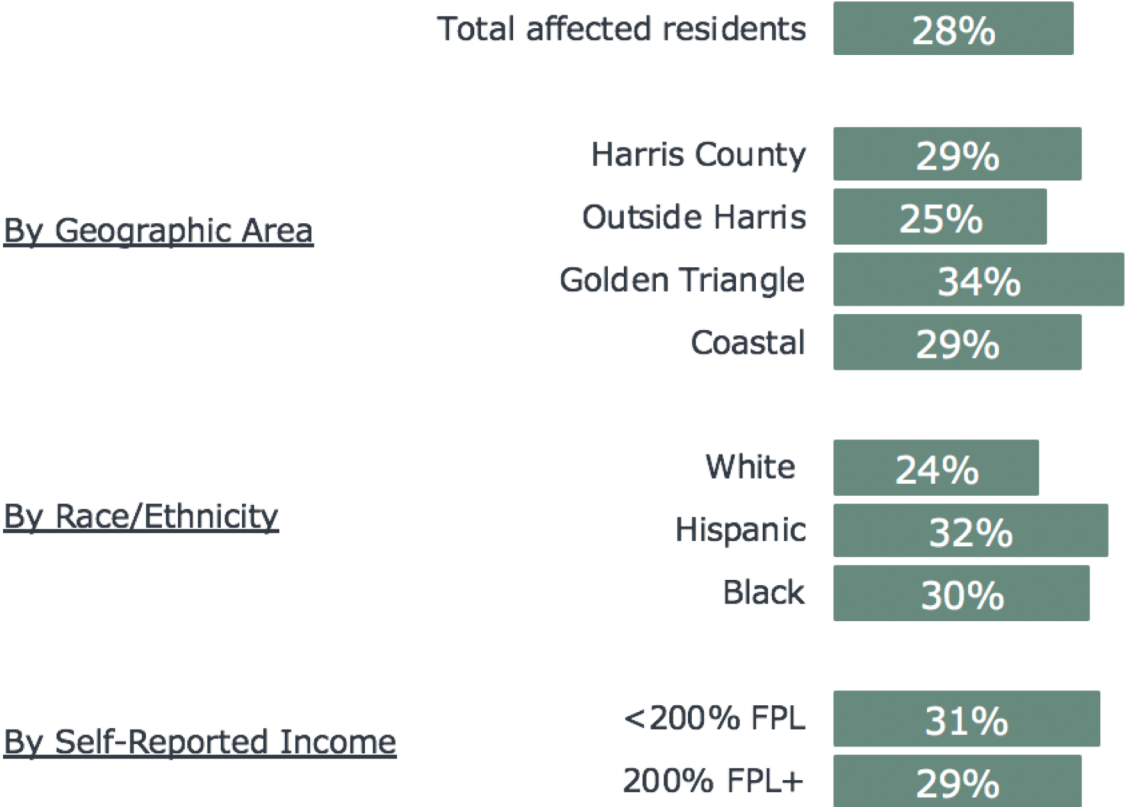
AMONG TEXAS GULF COAST RESIDENTS WHO RECEIVED AID FROM FEMA OR SBA:
How satisfied were you with the amount of money you received from FEMA or the SBA?



SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Almost Three in Ten Affected Residents Report Receiving Financial Help From a Charity or Non-Profit

AMONG TEXAS GULF COAST RESIDENTS AFFECTED BY HURRICANE HARVEY: Percent who say they or another family member received help paying for food, housing, or health care, or other financial help from a local or national charity, such as a church or non-profit organization since Hurricane Harvey:



SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Residents Say More Resources are Necessary for Flood Control, Financial Help, and Housing

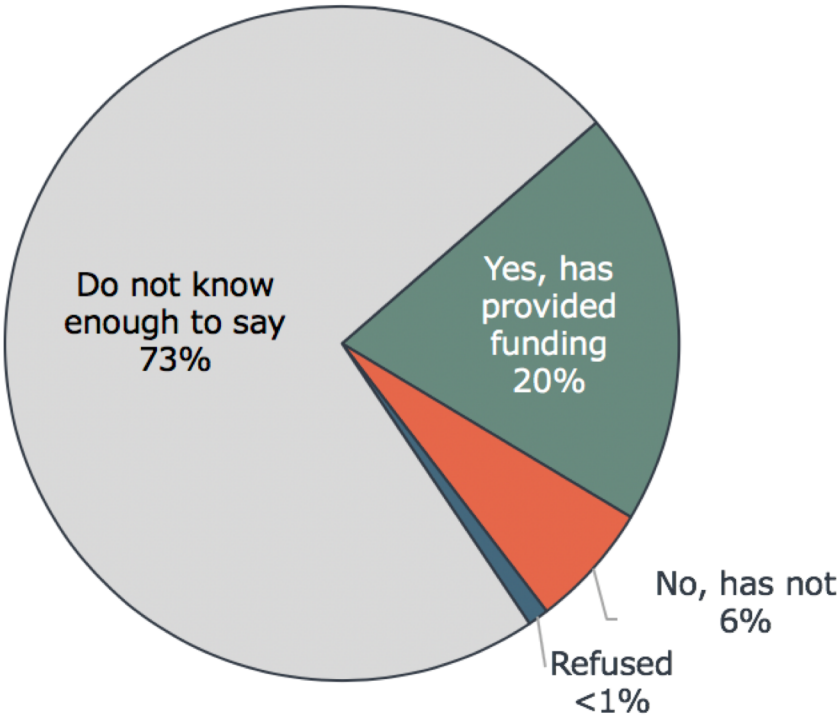
AMONG TEXAS GULF COAST RESIDENTS IN 24 HARVEY-AFFECTED COUNTIES: Percent who say **more resources are necessary** for each of the following in their area:



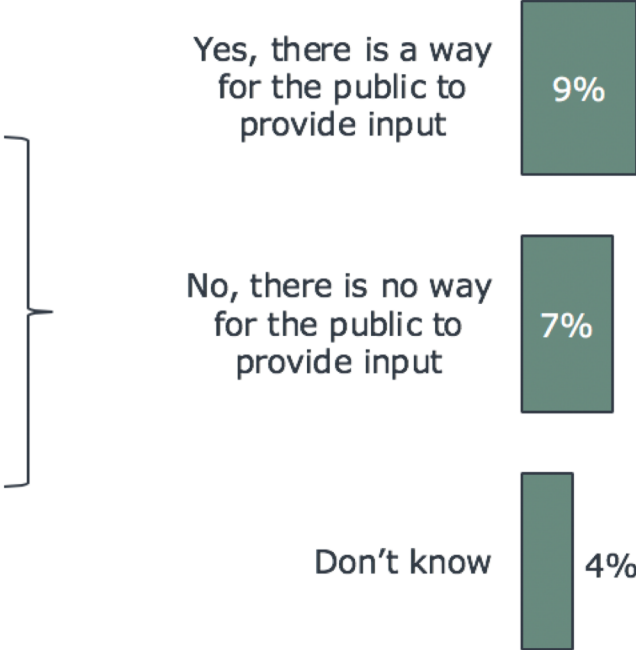
SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Most Are Not Aware of Federal Government Funding to Help Texas with Long-Term Recovery

AMONG TEXAS GULF COAST RESIDENTS IN 24 HARVEY-AFFECTED COUNTIES: As far as you know, has the federal government provided funding to help Texas with long-term recovery and rebuilding, has the federal government not provided such funding, or do you not know enough to say?



ASKED OF THE 20% WHO ARE AWARE OF GOVERNMENT FUNDING: And as far as you know, is there a way for the public to provide input into how those federal funds are being spent, or not?

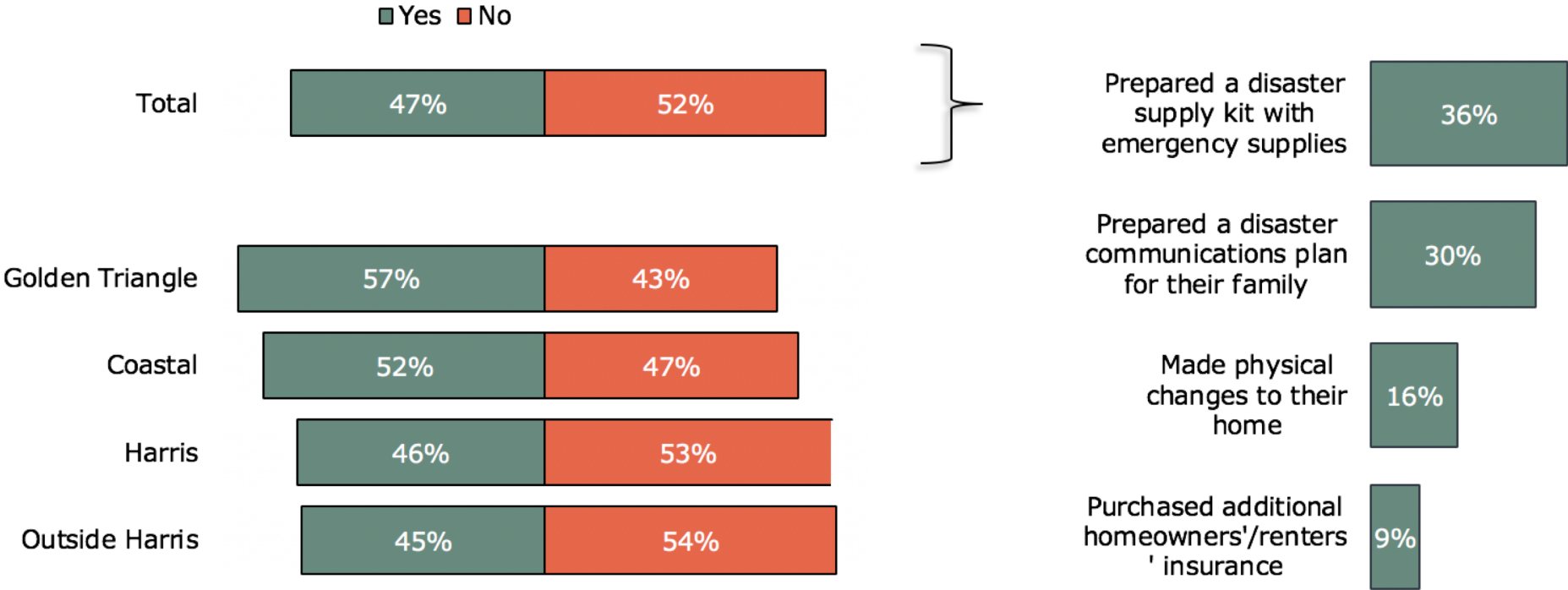


NOTE: Percentages for the second question based on total. Refused responses also not shown.
SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Almost Half of Residents Say They Have Personally Taken Steps to Prepare for Future Hurricanes

AMONG TEXAS GULF COAST RESIDENTS IN 24 HARVEY-AFFECTED COUNTIES: Since Hurricane Harvey, have you and your family taken any steps to prepare for future hurricanes in your area, or not?

ASKED OF THE 47% WHO HAVE TAKEN STEPS TO PREPARE: Percent who say they have done each of the following to prepare for future hurricanes:



NOTE: Percentages for the second question based on total. Don't know/Refused responses also not shown.
 SOURCE: KFF/Episcopal Health Foundation *Harvey Anniversary Survey* (conducted June 21-July 26, 2018)

Focus Group Spotlight: Feedback for Aid Organizations

Recommendations from participants

- Include local employers and job creation in the recovery process
- Raise awareness and provide treatment for symptoms associated with the flood (rashes, respiratory problems, insomnia)
- Always involve the homeowner in decisions
- Use qualified adjusters and/or train adjusters
- Follow-up with aid recipients to see if they have new or additional needs
- Centralize information

*Start with the elderly first.
Elderly and sick.*

- 60-year-old Black male, Port Arthur

*What is needed right now is to
have the two insurances, flood
and the other one of the house.*

- 29 year old Hispanic female, Houston



Conclusion

Key Takeaways from Harvey Anniversary Survey

One year after the storm, many Texans have recovered but a significant number (30%) remain disrupted. Major disparities in recovery remain across income and race.

Among affected residents, 42% say they're still not getting needed help.

The top needs are:

1. Applying for disaster assistance
2. Navigating systems
3. Home repair
4. Medical care
5. Legal assistance

The top priorities among Texans for long-term recovery are:

1. Flood prevention and control
2. Community preparedness
3. Financial assistance for people affected
4. Rebuilding of destroyed homes

Resources and Contact Info

www.EpiscopalHealth.org

Read Full Hurricane Harvey Anniversary Report

- [*One Year After the Storm: Texas Gulf Coast Residents' Views and Experiences with Hurricane Harvey Recovery*](#)

Access EHF's Harvey-related mapping tools

- <http://www.episcopalhealth.org/en/research/hurricane-harvey-recovery-resources/>

Contact Information

- Shao-Chee Sim, Vice President for Applied Research
- Phone: 832-807-2565
- Email: ssim@episcopalhealth.org

Reporting on Recovery

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Brandon Formby,
Urban Affairs Reporter,
Texas Tribune

WE'RE IN IT TOGETHER

REBUILDING AFTER HURRICANE HARVEY

12-Month Progress Report | August 2018



REMEMBERING HARVEY

“People have lost so much and it just keeps raining.”

300+ MILES
OF COASTLINE

60+ INCHES
OF RAIN OVER 4 DAYS

130+ MPH
WIND SPEEDS

CATEGORY 4
on Saffir-Simpson scale

41
COUNTIES
IMPACTED

8 MILLION+
RESIDENTS
AFFECTED

\$125
BILLION+
IN TOTAL DAMAGE



ABOUT THE REBUILD TEXAS FUND



COMMUNITY & ECONOMIC DEVELOPMENT

Rebuilding community assets
and bolstering local revenue



EDUCATION & CHILD CARE

Revitalizing schools and
child care centers



HEALTH

Promoting mental health,
wellness, and good nutrition



HOUSING

Helping displaced
families come home



SMALL BUSINESS

Supporting small businesses
to re-open and thrive



WORKFORCE & TRANSPORTATION

Restoring jobs,
transportation, and getting
people back to work

Serving all
**41 TEXAS
COUNTIES**
impacted by
Hurricane Harvey

Funded first
16 PROJECTS
WITHIN
45 DAYS

35,000
MILES
TRAVELED
to work with
communities

**\$100
MILLION**

DONATED BY
33,000+
DONORS

on average
\$120K
DEPLOYED PER DAY
to help communities in need

100%
OF DONATIONS
INVESTED
in impacted areas
*no administrative
costs paid by donors*

\$50.7
MILLION
ACROSS
156 PROJECTS
empowering local
communities

Region 1

COUNTIES: Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, Sabine, San Jacinto, Tyler, Walker

22 projects funded

Region 2

COUNTIES: Grimes, Harris, Montgomery, Waller

22 projects funded

Region 3

COUNTIES: Austin, Bastrop, Brazoria, Colorado, Fayette, Fort Bend, Galveston, Lee, Matagorda, Wharton

8 projects funded

Region 4

COUNTIES: Caldwell, Calhoun, Dewitt, Goliad, Gonzales, Jackson, Karnes, Lavaca, Refugio, Victoria

13 projects funded

Region 5

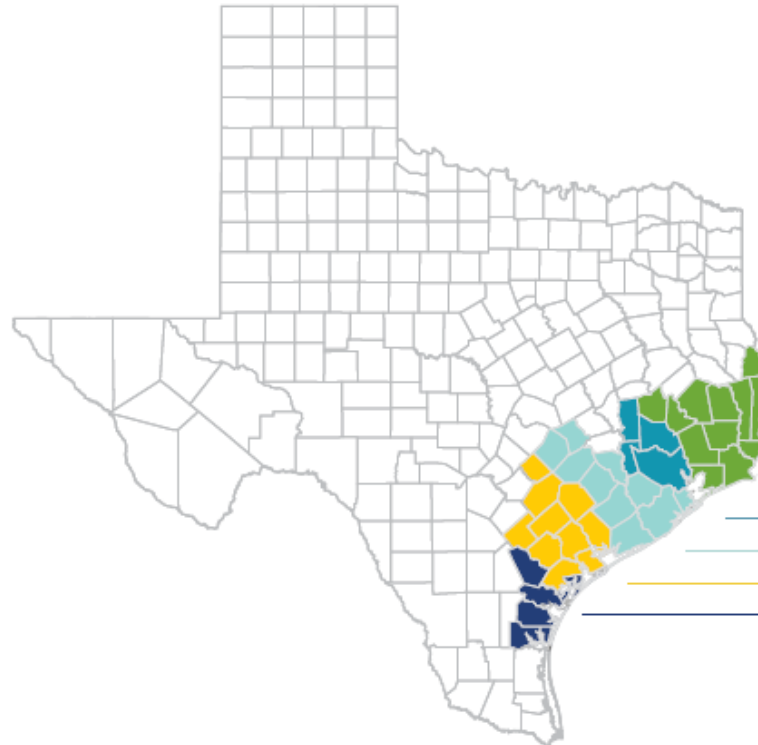
COUNTIES: Aransas, Bee, Kleberg, Nueces, San Patricio

40 projects funded

51 projects funded serving multiple regions

**Regions as defined by the Governor's Commission to Rebuild Texas*

Total Dollar Amount Awarded:
\$50,654,528



Region 1

\$8,068,988

Region 2

\$3,800,708

Region 3

\$1,236,294

Region 4

\$3,225,498

Region 5

\$7,431,371

Serving 2 or More Regions

\$9,375,478

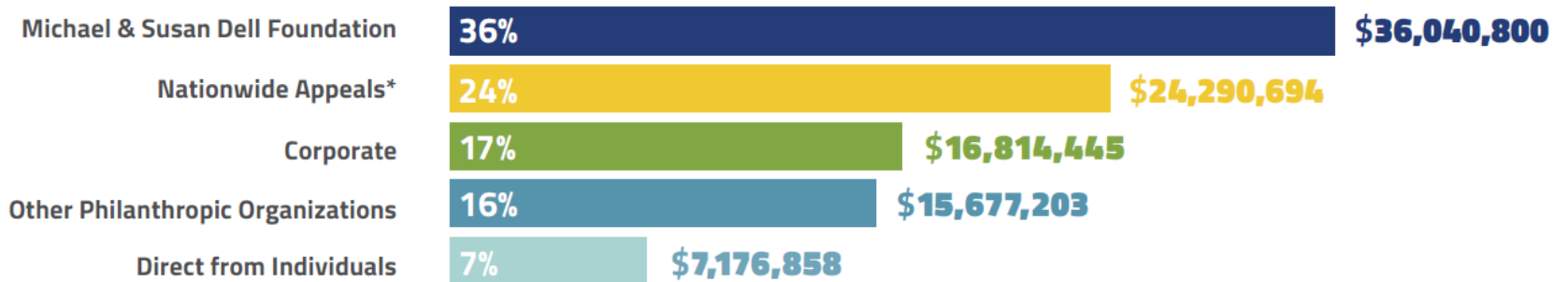
Serving All Regions

\$17,516,191



DONOR PARTNERS

CONTRIBUTION BREAKDOWN Total Dollar Amount Raised: **\$100,000,000**



**Includes benefit concerts, Hand in Hand benefit telethon, and One America Appeal which includes more than 110,000 donors*

**Thank you for supporting the Rebuild Texas Fund!
Follow us, keep track of our progress, and share.**



@Rebuild_TX



rebuildtx



@rebuildtexasfund

For more information, to apply for a Rebuild Texas Fund grant, or to learn more about how you can help our neighbors in need, please visit rebuildtx.org.



CDP Hurricane Harvey Recovery Fund

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This fund was launched in August 2017:

- Supporting mid- to *long-term recovery* efforts in the regions devastated by the storm
- Supporting nonprofit organizations working to address the needs of vulnerable populations
- Amount available: About \$14 million
- As of August 1, have distributed about \$6 million; next round will be funded in early December

Assessment for Grant Funding Focus

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- Support long-term recovery process, infrastructure, capacity building to set up successful recovery in these areas
- Support housing rebuild/repair, legal services (especially for immigrants and other vulnerable populations), environmental issues, healthcare/mental health/behavioral health, community resilience

Collaboration Among Funders

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- Formal meetings to share ideas, assessment of needs
- Educational outreach
- Informal meetings
- Outreach among funders to seek ideas and support needs
- Introductions to organizations and communication about gaps

Leveraging Dollars

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- Victoria County LTRG
- Enterprise – HEART program
- Good360 and All Hands and Hearts

Current Challenges/Solutions

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- Community/organizational capacity for long-term recovery
- Strategic thinking around long-term recovery and community resilience
- Collaboration among local government, nonprofits and other organizations for long-term recovery

Questions?

Mission: Transform the field of disaster philanthropy to increase donor effectiveness throughout the lifecycle of disasters through our educational, fund opportunities and strategic guidance.

For additional information, contact:

Sally Ray

Director, Hurricane Harvey Recovery Fund

sally.ray@disasterphilanthropy.org

405.831.2245



Center for Disaster Philanthropy

The when, where and how of informed disaster giving