The webinar will begin in a few moments...

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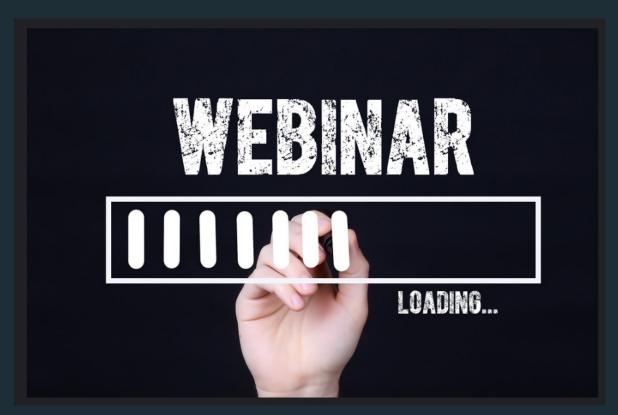


Photo: Flickr

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Disaster case management: Navigating recovery one person at a time



Photo: Welcome home ribbon cutting for an SBP client. Credit: SBP



August 10, 2023
CENTER FOR DISASTER PHILANTHROPY



#### **HOW TO PARTICIPATE**

### **Submit questions:**

Use the Q & A box at the bottom of your screen.

# Use #CDP4Recovery to tweet along.

Follow CDP: @funds4disaster

### Complete the survey.

The link will open as you exit the webinar.

# Look for the fully captioned webinar recording and summary at disasterphilanthropy.org.

Live captioning is available now via Zoom. Click on Closed Caption/Live Transcript to access it.



### Thank you to our co-sponsors













# Land Acknowledgment

"Acknowledgment is a simple, powerful way of showing respect and a step toward correcting the stories and practices that erase Indigenous people's history and culture and toward inviting and honoring the truth."

https://usdac.us/nativeland

CDP's Land Acknowledgment is inspired by Dawn Knickerbocker, Native Americans in Philanthropy.





## AT THE END OF THE WEBINAR, GRANTMAKERS WILL:

- 1. Understand the principles and importance of disaster case management (DCM).
- 2. Be aware of how community DCM programs intersect with government-sponsored case management programs.
- 3. Learn from specific, real-life examples of successful DCM programs.

## **Speakers**

Thank you to our guests for joining us today. #CDP4Recovery



**Maria Gonzales** 

Director of Disaster Case Management, South Carolina

SBP USA



**Kristin Kelley Monahan** 

Owner

Kelley Nonprofit Consulting





## Disaster Case Management (DCM)

- Time-limited process
- Partnership between a skilled helper (Disaster Case Manager) and a disaster-affected individual or family
- Plan for and achieve realistic goals for recovery following a disaster.
- Disaster case managers rely on the client to play an active or lead role in their own recovery.
  - **■** Based on National VOAD definition.

Advocates. Navigators. Partners. Connectors. Conduits.





# Essential to the recovery process

### **Individual & household level**

Enables & empowers local communities to work with disaster-affected families & individuals to determine specific needs.

### **Beyond relief and basic needs**

Provides the tools and a vetted process to work with disaster survivors on their unique path to recovery.

# **Supports equitable, community recovery**

Timely & essential information on individual, household & broader needs.

Informs the community on which resources are needed & ensures distribution in a timely & transparent process.



House repair after the 2020 Iowa Derecho. Photo credit: Habitat for Humanity of Iowa





### **Levels of DCM**

**Disaster casework versus DCM** ~ Timing, duration and services.

**Casework:** early interventions to address immediate needs.

**DCM:** Longer-term assistance that extends beyond relief, referrals and urgent needs.

**Locally defined.** Communities are responsible for developing and implementing their own DCM processes, especially in low-attention disasters. While this case management can take various forms and names, it is important that the process follow a set of agreed-upon guidelines that promote equity.

**State defined.** In some locations, there is a state-defined process for DCM, and a designated organization is tasked with implementing state programs.

**Federally defined.** FEMA may fund a supplemental program, sometimes called Disaster Case Management Program (DCMP). This program provides assistance through a federal award to fund and implement disaster case management. Must adhere to all <u>federal guidelines</u>.





### Implementing DCM

The process of DCM typically includes outreach and screening, intake, assessment, recovery planning, advocacy, monitoring progress and closure. To successfully implement a DCM process, we suggest four key components:

- 1. Coordination
- 2. Training & Coaching
- 3. Resources
- 4. Support



### **DCM Toolkit**

**Recommendations for funders** 

**Examples of CDP DCM grants** 

**Job description and resources** 



Photo Credit: United Community Action Partners, Minnesota





### **NEXT STEPS AND ACTIONS**

1. Fund for the long-term.

2. Get out of the office.

3. Help fund the solutions.



### **Expert Resources**



### **Disaster Philanthropy Playbook**



#### **Special Reports**

- Measuring the State of Disaster Philanthropy
- COVID-19 and Philanthropy
- U.S. Household Disaster Giving Report



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### **OUR UPCOMING WEBINARS**

Funding low-attention disasters: From preparedness to long-term recovery

October 12 at 2 p.m. ET

disasterphilanthropy.org/events



# Thank You

For additional information, contact: **Tanya Gulliver-Garcia**Tanya.Gulliver-Garcia@disasterphilanthropy.org

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